



## ANIMAL CLINIC OF NORTH TOPEKA, P.A.

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March 25, 2020

To our clients and friends at Animal Clinic of North Topeka,

As growing concerns about COVID-19 continue to grow, our message to you is simple: **our clients and staff are always our top priority.** We will continue to provide you with the highest level of veterinary care, which includes all necessary precautions to ensure your safety while you are in our clinic.

Last week we sent you a letter describing how we were preparing our workplace in response to COVID-19. This week we are taking additional steps. We are open for ALL pet services. However, we are making a major modification. Beginning Thursday March 25, 2020, we will offer all pet services via “**Curbside Concierge Service**”. It sounds kind of fancy, doesn't it? When you arrive to our facility for appointments or to pick up products, please call us at our clinic. We will bring your pet in and speak with you over the phone, or we will bring food, pet products and medications to your vehicle. It is with everyone's safety that we are making this change.

Amidst uncertainty of COVID-19, our team is here for you. Our schedule and hours will remain unchanged at this time. We are committed to providing you with the safest, most professional level of care and will continue to monitor the situation closely. Shawnee County considers our business essential so we will be here for you! If you have any questions or concerns, please do not hesitate to reach out to us.

We look forward to seeing you in the weeks to come.

Best wishes,

Animal Clinic of North Topeka